Peer to Peer Lending: Business Models

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Peer to Peer Lending: Business Models

Rise of P2P Business
With the advancement in technology, there has been a dramatic change in the lifestyle and perception of people, from sharing their mood on Facebook or becoming an overnight celebrity by trolling on Instagram or Twitter to crowd funding from across globe for a social cause, to starting a business idea online. Technology has opened a virtual world which is now gaining traction for doing business surpassing geographical limitations. With the emergence of new and improved technologies, lives have become much more easier (if we could say so) than what it was just a decade back.

In the era where everybody is connected to the world wide web, there is much happening on exploring financial intermediation through technology as well. Lending and borrowing is an age old relationship. Right from the days of usurious money lending to intermediation by banks and financial institutions. Technology is now ushering an era of removing the limitations of physical presence for lending decisions and is buzzing to create a new virtual space for undertaking lending decisions. An outcome of this is emergence of a business model called, peer to peer lending, more popularly known as P2P lending.

P2P is a process where the lenders and the borrowers come together on a virtual platform in a bid to undertake financial business. The role of the platform is limited to acting as a facilitating agent, in some more complex models P2P platform is actively engaged in lending apart from acting as facilitation centre.

The focus of the article is to understand the current models of P2P lending across the globe.

Current Scenario of P2P Business

Peer to Peer Lending has become an important part of the financial services sector in many countries worldwide. Companies like Lending Club, in the United States of America and Zopa in the United Kingdom, which started their operation just few years back have already became a threat to the retail banks. These companies are now worth billions. They advance loans of nearly equal values as any retail banks in the respective countries.

The key factor that has led to success of these companies is, that instead of advancing loans to borrowers out of their own fund they tend to bring together the members of common public of a country who have idle funds and the ones who are in need of funds. These companies acts as intermediaries between the lender and borrowers. By acting as intermediary they avoid the traditional risk which a bank has to face as they act as borrower to every lender and lender to every borrower.

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There are numerous success stories of P2P lending companies (company) worldwide\(^3\), but this must be noted that business of rolling 3\(^{rd}\) party money isn’t the easiest one to clone and achieve success as it depends on multiple factors including regulatory framework, public’s mind-set toward credit and taking up risk, structure and diversity of the economy, etc.

With the emergence of new technologies and cheaper cost of communications P2P lending companies tend to have much wider reach than the banks. The transacting parties do not need to come together physically, instead they come together to transact on virtual platforms set up by these P2P lending companies. By use of these platform people are able to raise funds and disburse loans from distant or remote locations, just by logging on to the virtual platforms provided by the P2P lending companies.

There are two models that are prevalent globally,

a) client-segregated account model; and

b) notary model.

The modus operandi of the two models is illustrated below.

Types of P2P model\(^4\)

1. CLIENT-SEGREGATED ACCOUNT MODEL.

\(^3\) [http://www.modestmoney.com/lending-club-review/7706](http://www.modestmoney.com/lending-club-review/7706)

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This is the simplest form of P2P model, where the lenders directly interact with the borrowers and they themselves fix their counter parties.

The process of client-segregated accounts model is briefed below:

1. The borrower first put in their loan request on the P2P site,
2. These loan requests are then listed on the P2P website for the lenders to identify and act on the loan requests.
3. After successful identification and assessment of credit worthiness and various other factors related to the borrower, the lenders then release the funds in favour of the borrowers, which are deposited into a specific account called the Investor Sub-Account maintained with the P2P company, there a separate investor sub-account for each and every client (lender and borrower).
4. These funds are then transferred into the Investor Sub-Account of the borrower for him to withdraw the same as per his convenience.
5. After the funds reach the borrower the P2P company charge their administration fee from both of the clients.
6. At time of repayment (both principle and interest) the borrower deposit the amount in the same Investor Sub-Account.
7. These funds are then transferred to the lender’s accounts, which are then available for the lender to withdraw or use them to fund further transactions at the P2P portal.

This form of P2P model is very transparent as both the parties have complete knowledge of where their hard earned money is going or to whom one needs to pay, to pay off ones debts. Here the lenders do not face any risk of losing their money in the event of bankruptcy of the P2P company as there is a direct agreement between the lender and the borrower, nor the company faces any risk of claims from the lenders in case of default of the borrowers, as the lenders are the sole decision makers based on their own discretion, whether to advance a loan to a specific borrower or not.
2. NOTARY MODEL

This is a much complex form of P2P business, which involves a commercial bank apart from the lender or the borrower.

The process of the notary model is briefed below:

1. The borrower first put in their loan request on the P2P site.
2. The P2P company then forward the loan request to a commercial bank associated with the company, the bank then sanction the loan and issue a loan promissory note to the company.
3. The company then forward the promissory note to the borrower.
4. The company then charges its admonition fees form the borrower.
5. The borrower then submits the promissory note to the issuing bank.
6. The bank in return pays the promised loan amount to the borrower.
7. Meanwhile the company lists the loan request on its website, for the lenders to view them and advance funds to finance the loan request.
8. Ones there is sufficient funds with the company from the lenders, the company immediately buys the loan receivables form the commercial bank. And issues pass through certificates (ptc) to lenders in proportion to their fund in a single loan.
9. At this time the company charges its administration fees from the lenders.
10. At time of repayment of the loans, the borrowers pay the company to pay off their debts.
11. Which are passed to the lenders accounts held with the company for funding further loan transaction or withdrawal by the lenders.
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This form of P2P model is advantageous to the borrowers as they do not need to wait for a lender to identify him/her and advance them loans, instead the company helps the borrowers by making the loans originate from the bank as soon as possible and later converting the loan into a P2P loan. This is the model used by the industry leaders like Lending Club and Zopa.

Impact of P2P business

P2P lending is growing fast worldwide and if it keeps the same pace of growth it is set to overtake the traditional system of banking in the next decade.

In the United States the amount of loan disbursed by Lending club alone upto the year 2014 is over US$ 8 billion\(^5\), which is very low as compared to the total of the country’s retail deposits, but for a player who entered the market just 7 years back, the amount of loan disbursed by it is huge.

In the United Kingdom, the value of total loans disbursed by the P2PL companies raised from £ 871 million in 2012 to £ 2.4 billion in 2013, and since then the amount kept doubling every 6 month – 1 Year. Though this is a very small amount as compared to the €1.2 trillion retail deposits of the country, the rate of their growth is surely seen as a threat by the commercial banks of the country.

Though the concept of P2P lending originated in the UK and was developed in the USA, China the 2\(^{nd}\) largest economy of the world is not lacking behind in any aspect in exploiting the advantages of P2P lending. Ppdai was the first P2P lending to go live in China in June 2007 and since then the no of P2P companies has been on a constant rise. Due to the conservative policies of China no one knows of the total revenues of these platforms, but they surely are making some decent profits to continue to remain in business and even attract new entrants, who are not only from within China but from overseas as well. Alibaba Group Holdings Ltd’s\(^6\) finance arm is all set to create a P2P market place worth US$ 163 billion (¥ 1 trillion) in China by the year 2016, it launched its P2P platform “Zhao Cai Bao” in April, 2015 and is already a market place worth ¥ 14 billion. The CEO of Zhao Cai Bao stated – “Think of us as an exchange for loans”. It can be clearly understood from these words that Zhao Cai Bao is openly challenging the retails banks of China in their lending business.

These countries even have strict regulations to keep check on the amounts of money circulated by these platforms, as they deal with public money they are needed to comply with strict regulations to protect the general public of the country


In USA the Securities Exchange Commission regulates the P2P lending companies, in UK the P2PL companies are regulated by the Financial Authority and in China they are regulated by the People’s Bank of China, which is even the central bank of the country.

**Conclusion: P2P lending scenario in India**

While the entire world is seeing a boom in P2P funding, in India the P2P lending is still not prevalent and has no recognition at all. Even more, there are no regulation governing P2P lending. While the common laws of the country are largely based on the UK common laws and are largely facilitating and broad based in nature, the regulatory complexity and unclarity on P2P model has acted as a major deterrent in venturing into the region. There is ambiguity on whether P2P would be seen as crowd funding model or will be seen as a collective investment scheme. The Securities Exchange Board of India (SEBI)\(^7\) has a draft on crowd funding but there is still a long way to go before the same is finalised and implemented. Lack of understanding on the regulatory side is one of the primary causes that P2P has not taken off in India. see our article on legal aspects of p2p in India - [http://www.moneylife.in/article/is-peer-to-peer-lending-too-futuristic-in-india/43545.html](http://www.moneylife.in/article/is-peer-to-peer-lending-too-futuristic-in-india/43545.html).

The slow or late emergence of P2P lending in India is mainly due to the mind-set of the people, who do not want to take risk of advancing loans in order to earn higher on their idle funds and still prefer the traditions system of approaching the banks for deposits and investments. India needs to catch fast with the rest of the world in this regard to enjoy the early benefits from this new system.

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